

CHESTER REPAIR CENTRE (2018) LTD

PRIVACY POLICY

Your Personal Data:

What we need

Under UK Data Protection law the Company Secretary will be what's known as the 'Controller' of the personal data you provide to us. We only collect basic personal data about you which does not include any special types of information or demographic based information. This will usually include a name and a contact number. Web orders posted to us will provide a return address.

Why we need it

We need to know your basic personal data in order to provide us with the means to contact you when your repaired item is ready for collection. We will only collect data from you that is required to provide and oversee these services.

What we do with it

All the personal data we collect is processed by CRC (2018) Ltd. No other 3rd parties have access to your personal data unless the law allows them to do so.

We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

How long we keep it

Any personal data records will be kept for up to 12 months. This data will be maintained securely.

What are your rights?

If at any point you believe the information we process on you is incorrect you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Our Data Protection Officer can be contacted at simon@chesterrepaircentre.co.uk